

# Key Statistics

Felixstowe Citizens Advice Bureau (member)

02/01/2019 30/12/2019



## Summary

<b>Clients</b>	<b>2,148</b>
<b>Quick client contacts</b>	<b>212</b>
<b>Issues</b>	<b>8,451</b>
<b>Activities</b>	<b>6,452</b>
<b>Cases</b>	<b>1,985</b>

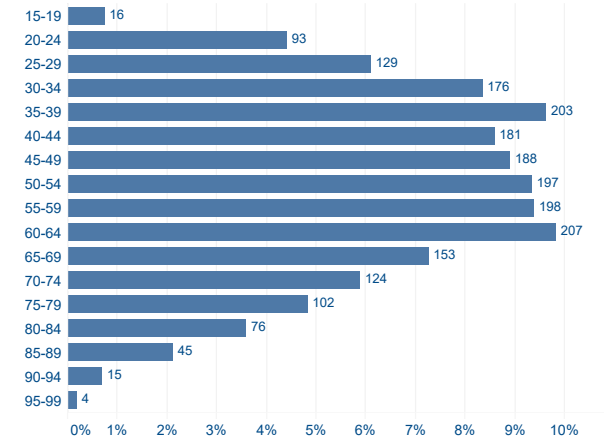
  

Outcomes	
Income gain	£528,803
Re-imbursments, services, loans	£2,232
Debts written off	£55,016
Repayments rescheduled	£80,276
Other	£16,206

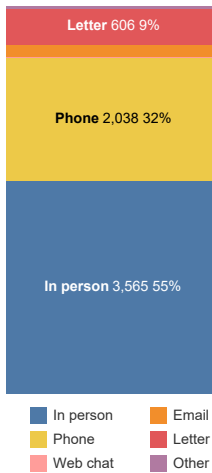
## Issues

Issues	Clients
Benefits & tax credits	762
Benefits Universal Credit	486
Consumer goods & services	113
Debt	325
Discrimination & Hate & GVA	16
Education	10
Employment	238
Financial services & capability	141
Health & community care	92
Housing	313
Immigration & asylum	35
Legal	210
Other	77
Relationships & family	308
Tax	69
Travel & transport	98
Utilities & communications	105
<b>Grand Total</b>	<b>8,451</b>

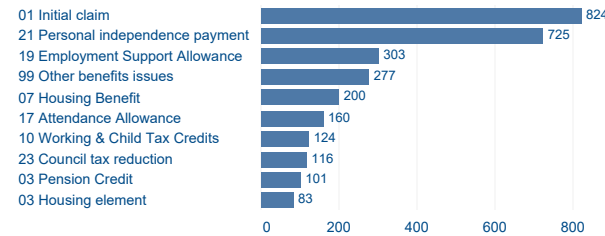
## Age



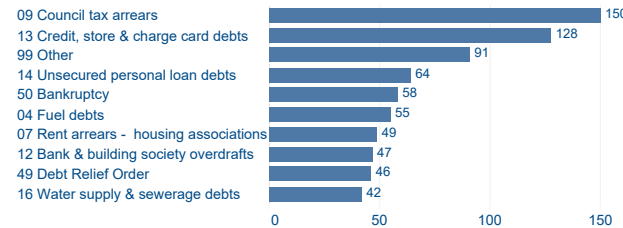
## Channel



## Top benefit issues



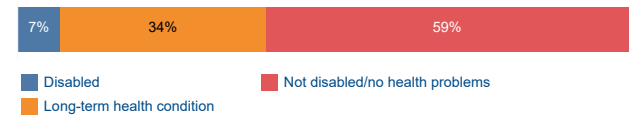
## Top debt issues



## Gender



## Disability / Long-term health



## Ethnicity

