

Key Statistics

North East Suffolk (member)

01/01/2019 31/12/2019



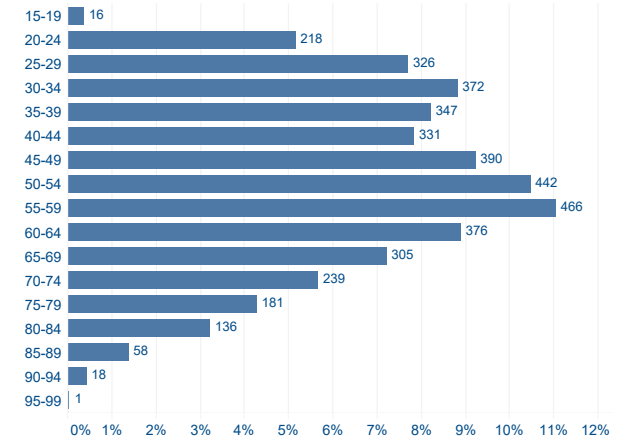
Summary

Clients	4,390
Quick client contacts	144
Issues	15,626
Activities	13,094
Cases	5,430
Outcomes	
Income gain	£639,673
Re-imbursments, services, loans	£34,051
Debts written off	£840,650
Repayments rescheduled	£21,590
Other	£25,498

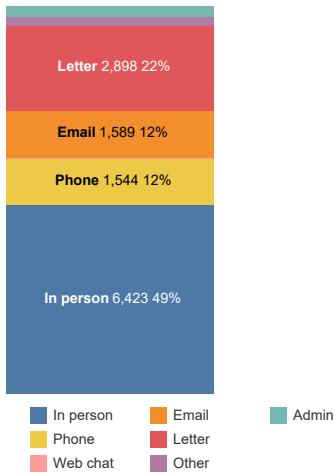
Issues

Issues	Clients
Benefits & tax credits	1,362
Benefits Universal Credit	981
Consumer goods & services	169
Debt	978
Discrimination & Hate & GVA	41
Education	32
Employment	390
Financial services & capability	309
Health & community care	368
Housing	693
Immigration & asylum	65
Legal	305
Other	336
Relationships & family	439
Tax	96
Travel & transport	212
Utilities & communications	145
Grand Total	15,626

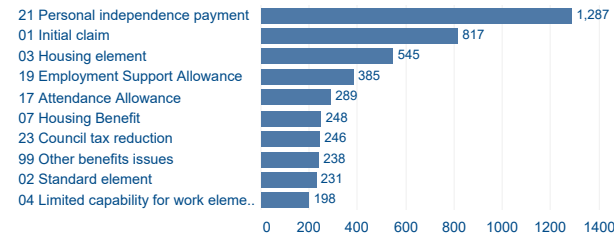
Age



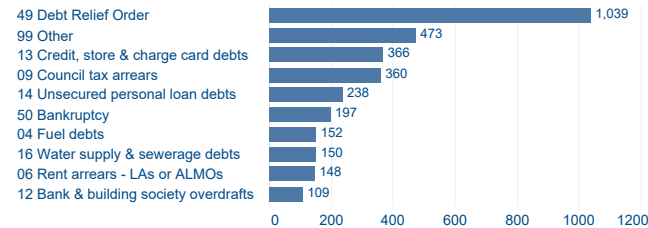
Channel



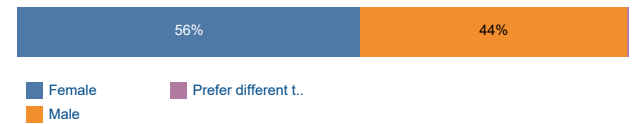
Top benefit issues



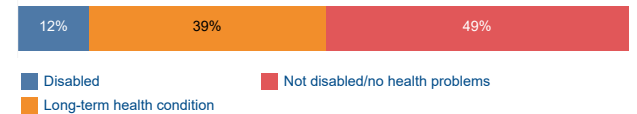
Top debt issues



Gender



Disability / Long-term health



Ethnicity

