

EAST SUFFOLK COMPLIANCE PERFORMANCE DASHBOARD

31 December 2022

For East Suffolk use only

Fire Risk Assessments

Number of properties requiring FRA	Number of FRAs due and completed	Trend from previous month	Number of remedial actions raised from April 2022 to date	Trend from previous month	Number of Priority 0 (Immediate) remedial actions	Trend from previous month	Number of Priority 1 (Short term - 2-4 weeks) remedial actions	Trend from previous month	Number of Priority 2 (Medium term - 3-6 months) remedial actions	Trend from previous month	Number of Priority 3 (Long term - 6-12 months) remedial actions	Trend from previous month	Average number of remedial actions completed per scheme	Trend from previous month	10% of third party quality assurance checks on FRA Actions	Trend from previous month
92	92	↔↔	1,488		0		68		1,206		214		16.17		0	
Target/Raised	92		1,488		0		68		1,206		214		16.17		0	
Completed		↔↔	517		0		25		437		55		16.17		0.0	
Open Actions			969		0		41		769		159		16.17		0.0	
Performance	0.00%		34.74%				36.76%		36.24%		25.70%		0.00%			

Comment: We have Trivial 0, Tolerable 42, Moderate 46, Substantial 2, and untolable 0.. We now have all the contractors on board for carrying out these FRA actions Trail have complete around 200 which have not been closed down as they have not completed them on Twine, and P&D have not provided there figures for December so we know there are more completed than showing

Gas

Number of properties requiring LGSR inspection	Total Number of required LGSRs	Trend from previous month	% LGSRs compliant Commercial - Communal	Trend from previous month	% LGSRs compliant Domestic	Trend from previous month	Number of properties which expired within the month	Trend from previous month	Number of overdue LGSRs in legal process	Trend from previous month	Number of overdue LGSRs other issues	Trend from previous month	Number of LGSR Completed in a month	Trend from previous month	10% of third party quality assurance checks on LGSRs	Trend from previous month
3,673	3,673	↑	7	↔↔	3,666	↑	0	↑	0	↓	0		273		27	
Target	3,673		7	↔↔	3,666		0	↑	0	↓	0		273		27	
Actual	3,672	↑	7	↔↔	3,665	↑	0	↑	1	↓	0		263		0	
Performance	99.97%	↑	100.00%	↔↔	99.97%	↑	0.00%	↑	0.03%	↓	0.00%		96.34%		0.00%	

Comment: The one outstanding is with our Legal team and one there are access issue with meter - awaiting update from tenant (only there can get the gas supplier to attend to the meter). Third party assurance inspections have started in December 2022 getting the information onto their system so they can make appointments to undertake the 10% physical inspections, the rest will have a desk top review and these will be discussed at the monthly contract meetings. Due to the LGSR being booked 6 weeks in advance the target are based on this, From January we are moving to the MOT style which will mean the target dates will remain the same as these can be booked up to 60 day ahead of the expiry date and still retain the original date, so we will be reviewing the target going forward from January 2023.

OTHER HEATING SERVICING

Number of properties requiring inspection	Total Number of required Inspections	Trend from previous month	% compliant Communal	Trend from previous month	% compliant Domestic	Trend from previous month	Number of properties which expired within the month	Trend from previous month	Number of overdue in legal process	Trend from previous month	Number of overdue other issues	Trend from previous month	Number of Other heating Completed in a month	Trend from previous month	10% of third party quality assurance checks on LGSRs	Trend from previous month
292	292	↔↔	2	↔↔	290	↑	0		0	↑	0		17		2	
Target	292		2	↔↔	290		0		0	↑	0		17		2	
Actual	292	↔↔	2	↔↔	290	↑	0		0	↑	0		16		0	
Performance	100.00%	↔↔	100.00%	↔↔	100.00%	↑	0.00%		0.00%	↑	0.00%		94.12%		0.00%	

Comment: No issues, Third party assurance inspections have started in December 2022 getting the information onto their system so they can make appointments to undertake the 10% physical inspections, the rest will have a desk top Review and these will be discussed at the monthly contract meetings

ELECTRICAL TESTING

Number of properties requiring electrical check	% Overall EICRs compliant 10 years	Trend from previous month	% of Communal Area EICRs compliant 10 years (Included in the figures)	Trend from previous month	% of Domestic EICRs compliant 10 Years	Trend from previous month	% of EICRs compliant within 5 years	Trend from previous month	% of EICRs compliant between 5 and 10 years	Trend from previous month	% of EICRs Non-compliant Over 10 Years	Trend from previous month	Number of EICRs completed in a month	Trend from previous month	10% of third party quality assurance checks on EICR's	Trend from previous month
4,512																
Target	4,512	↑	87	↔	4,512	↑	4,512	↑	0	↓	0	↓	109	↓	11	
Actual	4,407		83		4,407		4,026		381		63		73		0	
Performance	97.67%		95.40%		97.67%		89.23%		8.44%		1.40%		66.97%		0.00%	

Comment: Meeting set in January 2023 with our Keystone manager to remove properties no longer needing an EICR and to update where they have been completed but no SOR codes so the scheme has not picked these up. There have been access issues and a review to get Housing officers involved earlier and then moving to legal action as the gas process.

WATER HYGIENE

Number of properties requiring water checks:	Properties with communal water facilities this includes a 10% flat inspections	Trend from previous month	Number of water risk assessments overdue for review	Trend from previous month	Number of WRAs where it was not renewed prior to expiry	Trend from previous month	Number of remedial actions	Trend from previous month	Number of Priority 0 (Immediate) remedial actions	Trend from previous month	Number of Priority 1 (Short term - 2 months) remedial actions	Trend from previous month	Number of Priority 2 (Medium term - 9 months) remedial actions	Trend from previous month	Number of Priority 3 (Long term - 18 months) remedial actions	Trend from previous month
16																
Target/Raised	16	↔	0		0		45	↓	0		1	↓	42	↓	2	↓
Actual	16		0		0		31		0		1		28		2	
Performance	100.00%		0.00%		0.00%		68.89%				100.00%		66.67%		100.00%	

Comment: The last two reports have now been received, issued to Nemco for pricing and the rest to the inhouse DLO

ASBESTOS MANAGEMENT (Communal)

Number of properties requiring Asbestos check	Number of communal areas surveyed for asbestos	Trend from previous month	% of Asbestos containing material reinspected	Trend from previous month	Number of properties which expired within the month	Trend from previous month	% of remedial actions completed	Trend from previous month	Asbestos Management Surveys in month	Trend from previous month	Asbestos Refurbishment Surveys in month	Trend from previous month	Bulk Samples in month	Trend from previous month	Air Testing Services in month	Trend from previous month
95																
Target	95	↔	139	↔	0		0									
Actual	95		0		0		0		9		6		5		4	
Performance	100.00%		0.00%													

Comment: Reviewed the where asbestos is present and have produced a list to Lucion of 139 areas which relates to 16 properties for reinspection who are putting together a programme for these inspections

LIFT SAFETY																	
Number of properties requiring LOLER	Number of lifts and stair lifts requiring a LOLER examination	Trend from previous month	Number of lifts overdue a LOLER examination	Trend from previous month	Number of stair-lifts overdue a LOLER examination	Trend from previous month	Number of properties which expired within the month	Trend from previous month	Percentage of Stair lifts with an up to date service	Trend from previous month	Percentage of passenger lifts with an up to date service	Trend from previous month	Number of lifts and stair lifts where a service was not completed prior to the due date	Trend from previous month	Percentage of lifts out of action during the month	Trend from previous month	
82			0		0		0		70		12				0		
Target	82		0		0		0		70		12				0		
Actual	82		0		0		0		69		7				0		
Performance	100.00%		0%		0%		0.00%		98.57%		58.33%				0.00%		
Comment:	All Passenger Lifts are on target and we for the stair lifts we have 6 outstanding; 1x delayed - unsuitable working environment on site, 2x Delay due to Christmas, 1x booked for Monday 09/01/2023, 1x booked 13 January, 1x access issues, access letters sent 07/11/2022 & 30/11/2022 with no response to date.																

Remedial Actions following inspections/survey																			
Number of properties requiring Actions following inspections	Number of fire remedial actions raised to date	Number of fire remedial actions allocated to date	Number of fire remedial actions not allocated to date	Number of fire remedial actions completed from April 2022	Number of fire remedial actions outstanding	Out of time action (included in the outstanding figures)	Number of Water remedial actions raised to date	Number of Water remedial actions allocated to date	Number of Water remedial actions not allocated to date	Number of Water remedial actions completed	Number of Water remedial actions outstanding	Number of Water remedial actions out of time	Number of LOLER remedial actions raised to date	Number of LOLER remedial actions allocated to date	Number of LOLER remedial actions not allocated to date	Number of LOLER remedial actions completed	Number of LOLER remedial actions outstanding	Number of LOLER remedial actions out of time	
Totals	1,440	1,440	0	517	969	38	95	95	0	81	14	0	110	110	0	90	20	0	
Comment:	<p>These are the three areas that following surveys/inspections have produced more actions.</p> <p>Fire - Trail have complete around 200 which have not been closed down as they have not completed them on Twine and we are still waiting for P&D for there data.</p> <p>The Water Actions have been split between the inhouse DLO and Nemco, prices received and approved.</p> <p>All the LOLER actions have been allocated to Stannah, some are within the current service contract the rest have are being priced and then checked and approved to complete there is 1 outstanding which is being completed at the next service.</p>																		