



East Suffolk
Community
Partnerships
Bringing ideas to life

East Suffolk Community Partnerships Board - Transport and Travel Task Group

East Suffolk Travel and Transport Improvement Programme

Update : 15th March 2023

Transport East - Rural Access Survey

Responses



- Thanks to Transport East for sharing their recent survey results for East Suffolk
- 143 Parishes responded
- Good distribution of respondents
- Out of 15 possible facilities, the average score within each Parish was **4.16**



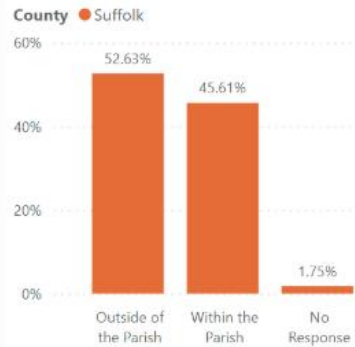
Rural Access Survey

Access to Facilities

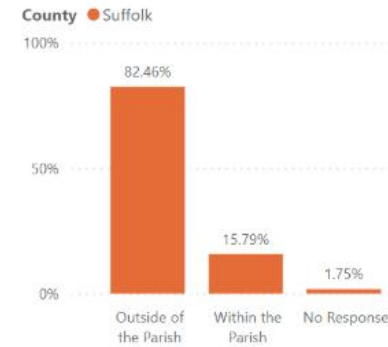
- parishes reported higher levels of access to everyday essentials and leisure/socialising/pub facilities within their parishes

- but for large goods, large food shops, fuel and clothing, the majority of people are having to leave their parish

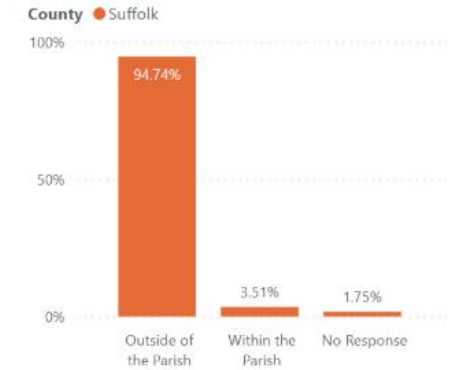
Everyday essentials food shop, ie convenience shop



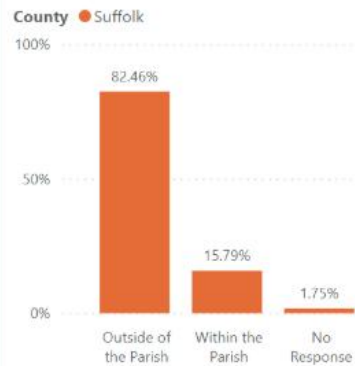
A less regular "big food shop" ie supermarket



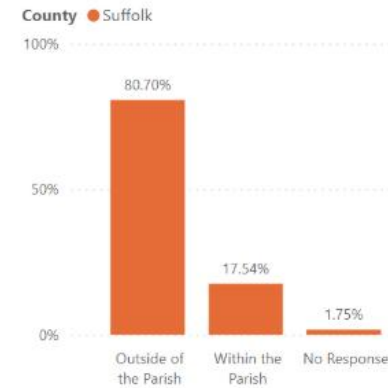
Large good shopping (small appliances)



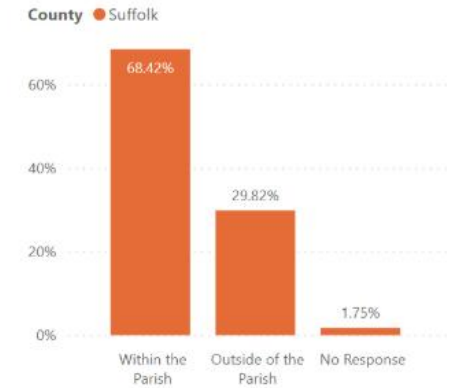
Clothing/shoes/non food leisure shopping



Fuel Station



Leisure/Socialising/Pub



Rural Access Survey

Access to Bus and Rail

- no parish scored access to buses as 'very good'

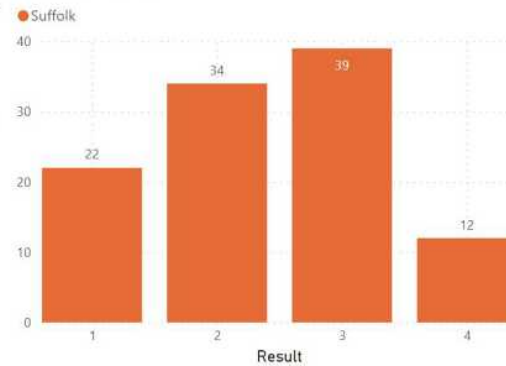
- access to rail services is valued where it exists

Q41.1 Please rate the below transport facilities in your parish?

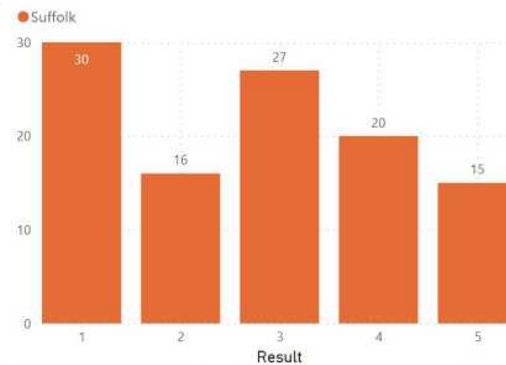
With 1 as Very Poor and 5 as very good

- County, Borough, Parish
- Essex
 - Norfolk
 - Suffolk
 - Babergh and Mid ...
 - East Suffolk
 - Ipswich
 - West Suffolk

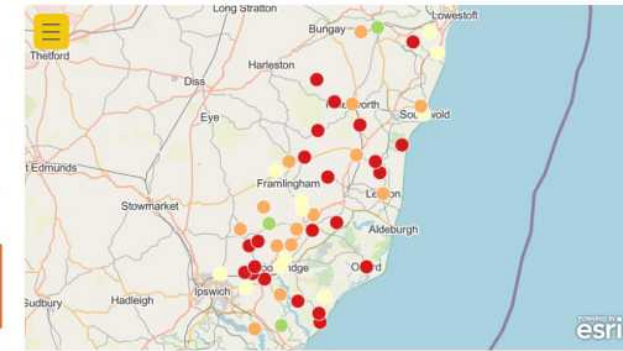
Access to Buses



Access to rail



Access to Buses



Access to Rail



Rural Access Survey

Access to Walking, Cycling and Community Transport

- walking access scores well
- cycling and community transport scored more highly than bus or rail services

Q41.1 Please rate the below transport facilities in your parish?

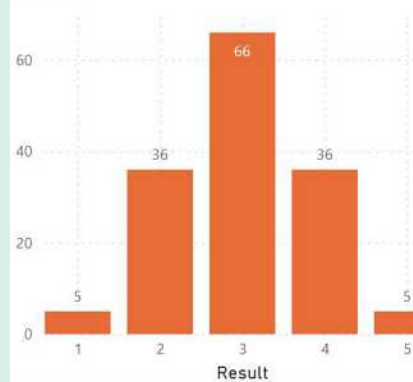
With 1 as Very Poor and 5 as very good

County, Borough, Parish

- Essex
- Norfolk
- Suffolk
- Babergh and Mid Suffolk
- East Suffolk

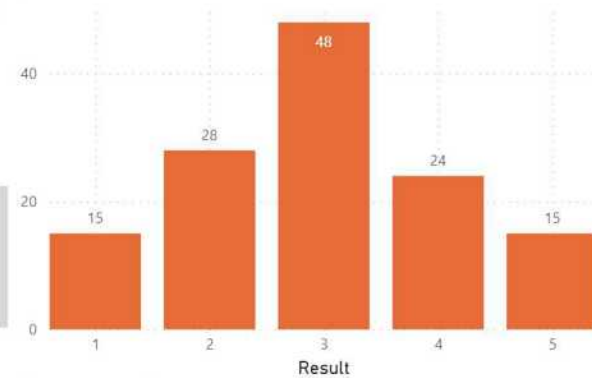
Cycling facilities (on and off road)

● Suffolk



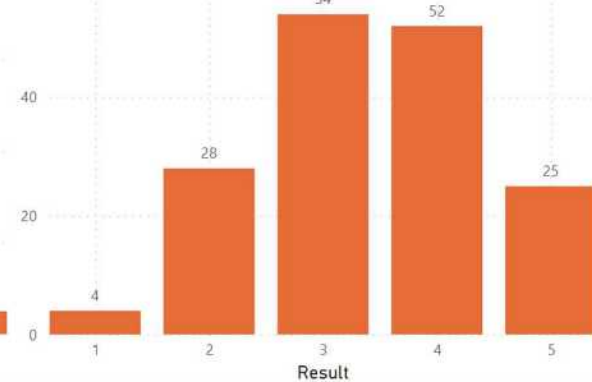
Access to community transport

● Suffolk



Walking facilities (on and off road)

● Suffolk



East Suffolk Travel & Transport Programme



Primary Goals:

- Reduce social isolation by increasing Demand Responsive Transport to key destinations in East Suffolk (shops/services/stations)
- Improve the quality of Demand Responsive Travel services in East Suffolk via a Mobile Application (App)
- Enable people to improve their health and wellbeing by adopting active travel in East Suffolk
- Undertake a Feasibility & Business Planning study of Community Transport Business models

Goal: Reduce social isolation by increasing Demand Responsive Transport to key destinations in East Suffolk

“The Lowestoft Buzzabout”

Trial launched: July 2022

For people living in Lowestoft and the northern parishes including Somerleyton, Lound, Blundeston, St Olaves and Gunton.

[BACT Community Transport « Home](#)

BOOK NOW!
Call 01986 896896
Booking line is open
Monday - Friday 9am-4pm

St Olaves

Lound

Somerleyton Hall

Somerleyton

Somerleyton train station

Lowestoft Town Centre

Lowestoft train station

Gunton

Goal: Reduce social isolation by increasing Demand Responsive Transport to key destinations in East Suffolk

“Katch”

- SCC Pilot ended December 2022
- New ESC Trial Launch April 2023

Redesigned service for people living in Framlingham, Wickham Market, Campsea Ashe, Snape and surrounding area.



COASTAL ACCESSIBLE TRANSPORT SERVICE LTD

Goal: Reduce social isolation by increasing Demand Responsive Transport to key destinations in East Suffolk

“CATS DRT Service”

Awaiting App development

Trial Launch by March 2024

Will serve people living in Leiston, Knodishall, Friston, Benhall, Saxmundham, Theberton and Kelsale (tbc).

<https://www.cats-paws.co.uk/>



Goal: Improve the quality of Demand Responsive Travel services in East Suffolk via a Mobile Application (App)

Various routes to market for an app explored.

“flexiroute” is a low cost, established technology

If successful, an app will be rolled out to benefit all DRT passenger in East Suffolk.

365 | flexiroute

Login

0 0 0 0

Enter Email Address

Password

Remember Me

Login

[Forgot Password?](#)

Please enter your 4 digit key above when signing in with Microsoft.

 Sign in with Microsoft

© 365 Flexiroute - Part of 365 Response

[Privacy](#)



East Suffolk
Community
Partnerships

Bringing ideas to life

East Suffolk Community Partnerships Board - Transport and Travel Task Group

East Suffolk Travel and Transport Improvement Programme

Thank You