



SCRUTINY COMMITTEE

Thursday, 20 July 2023

Subject	East Suffolk Crime & Disorder Committee: Review of the East Suffolk Community Safety Partnership
Report by	Councillor Mike Ninnmey, Cabinet Member with responsibility for Community Health
Supporting Officer	<p>Nick Khan, Strategic Director Nick.khan@eastsuffolk.gov.uk</p> <p>Nicole Rickard, Head of Communities Nicole.rickard@eastsuffolk.gov.uk 07766 998074</p> <p>Alex Heys, Digital Marketing, Safeguarding and Community Projects Manager Alex.heids@eastsuffolk.gov.uk 07711 065086</p> <p>Anita Humphrey, Communities Manager Anita.humphrey@eastsuffolk.gov.uk</p> <p>Julia Catterwell, Communities Officer: Woodbridge, Melton and Deben Peninsular Julia.catterwell@eastsuffolk.gov.uk</p>

Is the report Open or Exempt?	OPEN
Wards Affected:	All Wards

Purpose and high-level overview

Purpose of Report:

To provide the East Suffolk Scrutiny Committee, sitting in its capacity as the Council's Crime and Disorder Committee under the provisions of the Police and Criminal Justice Act, with an introduction to the role, responsibilities and structure of the East Suffolk Community Safety Partnership (CSP).

The report outlines the relationship between the Safer Stronger Communities Board at Suffolk level and the East Suffolk Community Safety Partnership. It also outlines key areas of activity and ambitions for the next twelve months, as set out in East Suffolk CSP Action Plan.

Options:

This report is intended to inform the review of the Community Safety Partnership by the Scrutiny Committee (sitting as the Crime and Disorder Committee). It is a factual account of how the Partnership currently works and includes information about a current Home Office review which may bring significant changes to the CSP.

Recommendation/s:

That the Scrutiny Committee reviews and comments on the current position of the CSP, including the CSP Action Plan.

Corporate Impact Assessment

Governance:

Oversight of the work of the East Suffolk Community Safety Partnership is through the Scrutiny Committee sitting as the Crime and Disorder Committee once a year, as well as through the Safer Strong Communities Board at Suffolk level. The Cabinet Member who leads on Community Safety sits on the Safer Stronger Communities Board. An organisational chart is attached in Appendix A.

ESC policies and strategies that directly apply to the proposal:

The work of the Community Safety Partnership and various projects that sit under the umbrella of the partnership fit within the 'We are East Suffolk' Strategic Plan – 'Enabling Our Communities' priority. The Community Safety Partnership does not have a Strategy but does have an Action Plan, which is discussed in more detail below.

Environmental:

There is no specific focus on the environment in the Community Safety Partnership – although some projects, e.g., Community Focus Days, may include community clean ups as part of a wider programme of events.

Equalities and Diversity:

The aim of the Community Safety Partnership is to increase the safety of, and reduce harm to, all East Suffolk residents. However, it includes strategies focused on reducing

types of harm specifically targeted at groups with Protected Characteristics: for example, Hate Crime (around which data is collected on the basis of race, disability and sexual orientation) and Violence Against Women and Girls.

Financial:

Funding of £9,783 has been available to the CSP annually, for the last three years to March 2022, provided by Suffolk Public Sector Leaders via Suffolk County Council. An additional pot of £16,500 was available in 2021/2022 for work specifically focused on reducing the risk of Criminal Exploitation of Young People (CEOYP). Whilst ESC has maximised use of these resources across four financial years (the original three years, plus 2022/23), there is currently no funding available to support the activities of the CSP.

Human Resources:

The resource to co-ordinate the work of the Community Safety Partnership sits within the Communities team at East Suffolk Council with significant input and liaison with Suffolk County Council Officers. There are also a range of statutory partners who take responsibility for the delivery of certain elements of the action plan, or help deliver specific projects, including the Police and Probation.

ICT:

All Community Safety Partnership meetings have been held via Teams since the Covid-19 pandemic began in March 2020.

Legal:

There is no specific resource implication for the Legal Team within the overarching work of the CSP, although they may be called upon in relation to specific areas of activities identified within the Action Plan, for example enforcement action in relation to Anti-Social Behaviour.

Risk:

Risk assessments are undertaken in relation to individual projects as relevant.

External Consultees:

No external consultees in relation to the development of this report. However, a range of partners are actively involved in the Community Safety Partnership (East Suffolk) and the Safer Stronger Communities Board (Suffolk) and all Responsible Authorities have been invited to send a representative to the Scrutiny Committee meeting.

Strategic Plan Priorities

Select the priorities of the Strategic Plan which are supported by this proposal: (Select only one primary and as many secondary as appropriate)		Primary priority	Secondary priorities
T01	Growing our Economy		
P01	Build the right environment for East Suffolk	<input type="checkbox"/>	<input type="checkbox"/>
P02	Attract and stimulate inward investment	<input type="checkbox"/>	<input type="checkbox"/>
P03	Maximise and grow the unique selling points of East Suffolk	<input type="checkbox"/>	<input type="checkbox"/>
P04	Business partnerships	<input type="checkbox"/>	<input type="checkbox"/>
P05	Support and deliver infrastructure	<input type="checkbox"/>	<input type="checkbox"/>
T02	Enabling our Communities		
P06	Community Partnerships	<input type="checkbox"/>	<input type="checkbox"/>
P07	Taking positive action on what matters most	<input type="checkbox"/>	<input type="checkbox"/>
P08	Maximising health, well-being and safety in our District	<input checked="" type="checkbox"/>	<input type="checkbox"/>
P09	Community Pride	<input type="checkbox"/>	<input checked="" type="checkbox"/>
T03	Maintaining Financial Sustainability		
P10	Organisational design and streamlining services	<input type="checkbox"/>	<input type="checkbox"/>
P11	Making best use of and investing in our assets	<input type="checkbox"/>	<input type="checkbox"/>
P12	Being commercially astute	<input type="checkbox"/>	<input type="checkbox"/>
P13	Optimising our financial investments and grant opportunities	<input type="checkbox"/>	<input type="checkbox"/>
P14	Review service delivery with partners	<input type="checkbox"/>	<input type="checkbox"/>
T04	Delivering Digital Transformation		
P15	Digital by default	<input type="checkbox"/>	<input type="checkbox"/>
P16	Lean and efficient streamlined services	<input type="checkbox"/>	<input type="checkbox"/>
P17	Effective use of data	<input type="checkbox"/>	<input type="checkbox"/>
P18	Skills and training	<input type="checkbox"/>	<input type="checkbox"/>
P19	District-wide digital infrastructure	<input type="checkbox"/>	<input type="checkbox"/>
T05	Caring for our Environment		
P20	Lead by example	<input type="checkbox"/>	<input type="checkbox"/>
P21	Minimise waste, reuse materials, increase recycling	<input type="checkbox"/>	<input type="checkbox"/>
P22	Renewable energy	<input type="checkbox"/>	<input type="checkbox"/>
P23	Protection, education and influence	<input type="checkbox"/>	<input type="checkbox"/>
XXX	Governance		
XXX	How ESC governs itself as an authority	<input type="checkbox"/>	<input checked="" type="checkbox"/>
How does this proposal support the priorities selected? By reviewing the Community Safety Partnership on an annual basis, the Scrutiny Committee sitting as the Crime and Disorder Committee, ensures that the Partnership plays an integral part in maximising safety in our District. It delivers on longer term strategic aims such as raising awareness of and changing attitudes to hate crime and violence against women and girls, and tackles local priorities around community safety such as anti-social behaviour. In addition, it supports the development of community pride by increasing safety, reducing harm and facilitating people from different communities and backgrounds to live together.			

Background and Justification for Recommendation

1	Background facts
1.1	<p>The East Suffolk Community Safety Partnership was established to lead and support a range of work to improve the quality of life and keep our residents, visitors and employees safe.</p> <p>The 1998 Crime and Disorder Act gave birth to Community Safety Partnerships (CSPs) by giving local authorities and the police new responsibilities to work in partnership with other organisations and the community to draw up strategies to reduce crime and disorder. Designed to tackle crime and disorder at a local level, the Act recognises that the people who live and work in the area are best placed to identify and address the problems facing them.</p>
1.2	<p>Key to the strength of the CSP is the Responsible Authorities, those agencies who must co-operate as part of the partnerships. These are:</p> <p>Suffolk Constabulary Suffolk and Norfolk Probation Trust Suffolk Fire and Rescue Service Suffolk County Council The District Council Public Health</p>
1.3	<p>Each CSP develops an action plan based on a county-wide strategic assessment. The CSP action plan closely mirrors the strategic objectives set out by Suffolk County Council and the Safer Stronger Communities Board. However, the activity included in the plan has been designed so that, wherever possible, it does not duplicate existing work delivered across Suffolk by the Police, Suffolk County Council and other Responsible Authorities but instead focuses on opportunities for new activity and collaboration. The action plan is developed, overseen and delivered by the CSP, with the Responsible Authorities, Suffolk County Council (SCC) and East Suffolk Council (ESC) all working together. However, East Suffolk Council is the Responsible Authority that convenes meetings, updates and monitors the action plan and plays the largest co-ordinating role.</p>
1.4	<p>Each CSP undergoes a strategic assessment every three years, with the next one for East Suffolk occurring in March 2024. However, the action plan is refreshed each year based on new data, with any emerging areas of focus being considered. In 2022 a workshop was held with key partners to consider new and emerging data and refresh the priorities and actions within the plan.</p>
1.5	<p>An overview of work at Suffolk level, including the Safer Stronger Communities Board provided by the Community Safety Team at Suffolk County Council is attached in Appendix B. A link to the most recent Community Safety newsletter is at: Community Safety Newsletter - Apr - Jun 2023 Q1 (beautiful.ai)</p>

2 Current position

2.1 Community Safety Partnership action plan

The current CSP action plan was refreshed between March and November 2022, with the aim of focusing on local issues while still delivering activity against key strategic priorities. Those key priorities were identified based on national and local data, and with input from Responsible Authorities, particularly Suffolk County Council. They include:

- Hate Crime
- Preventing Radicalisation
- Modern Slavery
- Anti-social behaviour
- Criminal Exploitation (formerly known as County Lines)
- Violence against women and girls (VAWG)
- Volume crime
- Fraud

Fraud is a new Priority included in the action plan, based on an SSCB focus on what is clearly a growing threat to community safety. Volume Crime has been added at a local East Suffolk level on the basis of its visibility to local communities and the effect it has on community confidence. It includes crimes such as burglary and car crime.

Each of the Priorities includes activity that aims to drive increased engagement with communities, better understanding in those communities of the problems the Priorities encompass, more confidence in communities to report crime, and more confidence that crime is being tackled. This takes the shape of both direct work and broader communication campaigns.

The CSP has also added three underlying themes to the Action Plan:

Data: where the focus is on identifying and sharing as much useful data as possible to help maximise the impact of all Partners' work

Reporting: where all Partners work together to understand, optimise and promote reporting routes for all our Priorities, to reduce the underreporting of crime

Digital: where all Partners share intelligence and insight into the intersection between the Priorities and the digital world, to increase understanding and mitigate the outsize effect digital has on many of the Priorities in the action plan

The current iteration of the CSP action plan was signed off in November 2022. The plan represents an opportunity to deliver important activity that would not be delivered otherwise, to collaborate in key areas like data and digital, and to cohere more effectively as a group around shared objectives.

It is important to note that the CSP action plan does not include all activity delivered by ESC around community safety. For example, both the Communities Team and the Environmental Protection Team process ASB cases as Business As

	<p>Usual. Equally, Housing work with customers who have experienced domestic violence. This, alongside other similar activity, is not reflected in the plan. Equally, the plan does include some upstream activity, but not all relevant activity in East Suffolk/Suffolk. For example, while it does include specific programmes designed to shape young people's behaviour around hate crime and VAWG, like Crucial Crew and Crucial Crew+, it doesn't include activity like the delivery of youth groups, which play their part in providing diversionary activity to young people and therefore potentially reduce ASB. This is simply to keep the CSP Action Plan manageable and focused on collaboration between partners.</p> <p>Due to the nature of the required activity, SCC, ESC and the Police take responsibility for leading delivery of many of the priorities in the action plan. SCC has clearly defined and detailed strategies around many of the current priorities, which are highly sensitive and complex to tackle and need subject experts to scope and deliver relevant work programmes at a countywide level. The Police also have clearly defined strategies and statutory responsibilities around several of the current priorities. ESC has an established network of staff who work directly with the CSP or who deliver activity linked to the Priorities as a matter of course. However, a number of activities are allocated to all partners in the plan where responsibility is clearly shared and delivery is best achieved with all partners working together.</p> <p>'Working together' is the core of the CSP. While the Action Plan sets out key priorities and activity, this doesn't preclude partners coming to the CSP with new community safety challenges where they would like input and seek collaboration.</p> <p>A link to the current CSP Action Plan is in Appendix C.</p>
2.2	<p>Community Safety Partnership engagement</p> <p>As stated in 1.2, the CSP includes several statutory partners (Responsible Authorities). Engagement from some of these partners had gradually decreased over time, due in part, no doubt, to increased workloads because of Covid. However, the process of engaging partners in order to refresh the action plan has improved this situation significantly.</p>
2.3	<p>Projects</p> <p>Successful projects have been delivered under all priorities as set out in previous iterations of the action plan. A summary of projects funded by the CSP is in Section 2.5 below. However, many projects do not have a financial cost. Examples of recent projects/collaboration are:</p> <p>Door chains: following a homicide in Lowestoft, the CSP funded door chains for local people who were experiencing heightened safety fears.</p> <p>Crimestoppers domestic abuse campaign: the CSP contributed towards a Crimestoppers campaign targeted at increasing reporting of domestic abuse incidents by increasing awareness that perpetrators can be reported to Crimestoppers safely and anonymously. The campaign will use social media and radio adverts, targeting both urban and rural areas.</p>

	<p>Ask for Angela mystery shop: The national safety initiative ‘Ask for Angela’ is used in pubs, bars, clubs and other licensed businesses. People who feel unsafe, vulnerable or threatened can discreetly seek help by approaching venue staff and asking them for ‘Angela’. This code-phrase will indicate to staff that they require help with their situation and a trained member of staff will then look to support and assist them. This might be through reuniting them with a friend, seeing them to a taxi, or by calling venue security and/or the police. The effectiveness of the programme has not been assessed in Suffolk so several members of the East Suffolk Communities team conducted an activity where a man and a woman attending three different licenced premises and acted out a scene of rising aggression, with the woman then asking for Angela. The assessment of the staff’s response (positive), and of the in-venue promotion of the Ask for Angela scheme (needed some work) was then shared back with the licenced premises and more widely through the Pub Watch scheme.</p> <p>Promoting reporting routes for domestic abuse: East Suffolk Council Communities Officers have contacted local schools to check whether they're promoting the 24/7 Suffolk Domestic Abuse Helpline and in particular the function of the 24/7 live chat (which is the preferred/safer route for younger people), after discussion with the DA lead at SCC. Schools generally said they were unaware of the live chat function and pastoral teams have agreed to roll it out.</p>									
2.4	<p>Community Safety Partnership meetings</p> <p>The full CSP meets virtually once every 3 months. Additional meetings are held regularly between the ESC leads and key partners to identify priority projects and to drive the action plan forward.</p>									
2.5	<p>Relevant strategies</p> <p>SCC produce a range of strategic documents which cover all areas of focus highlighted in the CSP action plan.</p>									
2.6	<p>Funding</p> <p>Funding of £9,783 has been available to the CSP annually for three years (2019/20, 2020/21 and 2021/22) from Suffolk Public Sector Leaders, via the Safer Stronger Communities Board. An additional pot of £16,500 was available in 2021/2022 for work specifically focused on reducing the risk of Criminal Exploitation of Young People (CEOYP). Due to the relatively low level of CEOYP in East Suffolk, the £16,500 pot remains unspent, although this money has been made available to the Multi-Agency Criminal Exploitation (MACE) panel and the Lowestoft Criminal Exploitation Hub on a case-by-case basis to fund diversionary activity for those young people significantly at risk of criminal exploitation. The table below includes all funded projects with narrative on key projects.</p> <table><tr><th>Date</th><th>Project</th><th>Price</th></tr><tr><td>28/07/2019</td><td>Rendlesham skate park safety event</td><td>£420</td></tr><tr><td>12/09/2019</td><td>AlterEgo County Lines Theatre Production: a high impact theatre production, aimed at school age children and parents/carers, raising awareness of the County Lines drug trafficking model and the signs of child criminal exploitation</td><td>£8,700</td></tr></table>	Date	Project	Price	28/07/2019	Rendlesham skate park safety event	£420	12/09/2019	AlterEgo County Lines Theatre Production: a high impact theatre production, aimed at school age children and parents/carers, raising awareness of the County Lines drug trafficking model and the signs of child criminal exploitation	£8,700
Date	Project	Price								
28/07/2019	Rendlesham skate park safety event	£420								
12/09/2019	AlterEgo County Lines Theatre Production: a high impact theatre production, aimed at school age children and parents/carers, raising awareness of the County Lines drug trafficking model and the signs of child criminal exploitation	£8,700								

	01/10/2019	Hate Crime Conference	£400
	01/12/2019	Crucial Crew merchandise: Crucial Crew is a national programme for primary school children aimed at raising awareness of a variety of personal safety issues including fire, water and Internet safety. The CSP contributed to the purchase of Crucial Crew merchandise to provide reminders of key messages	£1,070
	29/01/2020	Removal of PSPO signs	£812
	01/02/2020	County Lines event	£500
	01/03/2020	Crucial Crew first aid refresher	£450
	31/03/2020	Hate Crime Conference	£400
	08/07/2020	Summer Diversionary Activities resource	£480
	31/03/2021	Coastal Action against abuse	£1,050
	30/07/2021	Contribution to 'Go Bags': Go Bags are designed to provide essential items for victims of modern slavery and human trafficking, who often have nothing. Contents include items such as a wash bag with toiletries, for men and women, a basic mobile phone including a £10 top up, a food voucher and a panic alarm	£225
	14/09/2021	To develop and provide Domestic Abuse information online	£1,050
	07/03/2022	A programme of work to reduce long-term anti-social behaviour problems on the Gunton estate: the CSP funded a weekly sports session for diversion and engagement with the project attracting 156 different young people who attended 1343 times over 58 sessions.	£8,970
	April 2023	Funding of door chains after Lowestoft homicide	£400
	July 2023	Contribution to Crimestoppers domestic abuse campaign	£1,600
	<p>There is less than £2,000 core funding left. Although the CSP will still be able to facilitate projects working with its partners, the lack of funds will obviously mean it is likely to be significantly less effective in reducing crime and disorder.</p> <p>CSPs used to receive significant funding from central Government – over £120,000 a year. However, with the introduction of the Police and Crime Commissioner role, this funding was diverted to the PCCs. The PCC commissions and funds important services and projects. However, they tend to be large projects and do not usually include the smaller scale, hyper-local preventative work that the CSP used to fund.</p>		
2.7	<p>National CSP Review</p> <p>In 2022, the Government published the findings from Part Two of its review of Police and Crime Commissioners (PCC). The PCC Review found that, whilst the importance of local partnerships such as CSPs was widely acknowledged, they were not being used as effectively as they could be. The PCC Review recommended that the Home Office undertake a full review of CSPs across England and Wales to improve their transparency, accountability and</p>		

	effectiveness. This review is now under way and the East Suffolk CSP has provided feedback, as has the Suffolk Safer Stronger Communities Board. The existence of the review effectively means that it has not been possible to push for additional funds or to make any significant changes to the operation of the CSP given the uncertainty about its future. The review is expected to be completed by the end of 2023.
2.8	Membership The core membership of the CSP is made up of the Chair, East Suffolk Council officers, and representatives from Suffolk County Council and the Responsible Authorities named in section 1.2.
2.9	Other Resources In addition to the financial resources for the Community Safety Partnership, the CSP is supported by four members of the ESC Communities team. They convene meetings, update and monitor the action plan and play the largest co-ordinating role. They also take the lead on delivery against all eight priorities where activity is required to be completed by ESC, as well as the three over-arching themes, and work with Responsible Authorities, other ESC departments, providers and communities to deliver more broadly on CSP priorities. Please note that, for all four team members, the CSP is only a relatively small part of their role – the total resource available totals less than one full time employee (FTE).

3 How to address current situation

3.1	Deliver the new action plan The new action plan represents a significant opportunity to improve community safety. It was designed in co-production with all Responsible Authorities and VCSE groups and focuses on activity to be delivered in collaboration. The new overarching themes are an important addition that will positively influence both collaborative work and the work that all partners deliver outside of the scope of the CSP. It is more deliverable and measurable because it focuses more on practical, visible activity and has clear KPIs. Another review of the plan, to consider whether more upstream work might be included, could be useful.
3.2	Continued engagement of Responsible Authorities The workshop to generate the new action plan, and subsequent Task & Finish Groups for each Priority, brought all Responsible Authorities (RA) together. The co-production of the action plan has embedded buy-in and each RA has clear sole or joint responsibilities for workstreams or projects. Together, this will mean an enhanced level of co-operation and engagement. The Terms of Reference for the CSP have been updated to incorporate the new Themes around data, digital and reporting, and even more emphasis has been put on collaboration. Significant effort will be made to keep RA engaged in order that skills, experience and intelligence from as broad a range of sources continue to be shared, including the delivery of a simple communications plan that will underpin joint working, facilitate knowledge sharing and ensure all partners stay engaged.

3.3	<p>Deliver creative and effective solutions</p> <p>Working more closely together, the CSP has generated an effective and creative action plan. The CSP will employ three additional strategies to ensure that the plan continues to evolve and maintain quality:</p> <p>1: hearing a broader range of voices. The CSP will work harder to hear a broader range of voices to inform the design and delivery of projects, including young people through the Youth Voice programme, people with disabilities through the two East Suffolk Disability Forums, and those communities at risk of hate crime.</p> <p>2: conducting research and forging closer links with other CSPs. High performing projects identified through research and working more closely with other CSPs to understand their successes and failures will help the CSP deliver more efficient and effective projects.</p> <p>3: ensuring that, as much as possible, work is conducted upstream to address the root causes of the problems the plan seeks to address</p>
3.4	<p>Measuring the output and outcomes of activity</p> <p>Setting SMART objectives in the refreshed action plan will allow the CSP to better measure the outputs and outcomes of its activity. Measurement will employ a range of metrics, including but not limited to:</p> <ul style="list-style-type: none"> • Social media reach and engagement • End user numbers for training, events and groups • Quantitative and qualitative data collected directly from target audiences on experiences, behaviours, attitudes and emotions, using nationally recognised as well as bespoke indicators
3.5	<p>Attract additional funding</p> <p>With no ongoing funding currently available, the CSP will struggle to continue to deliver on its objectives or, indeed, to respond to new community safety challenges. If funding could be made available, then the new, localised objectives, designed to deliver better, more tangible outcomes for local communities, could be achieved, bringing significant benefit – although the CSP review makes this unlikely.</p>

4 Reason/s for recommendation	
4.1	<p>To support the Scrutiny Committee in meeting its statutory responsibility to sit as this Council's Crime and Disorder Committee, the report provides an overview of the East Suffolk Community Safety Partnership, including its relationship with the Safer Stronger Communities Board at Suffolk level. It also outlines the refreshed CSP priorities, the CSP's achievements (including the reengagement of partners and delivery of impactful projects) and its ambitions around measuring impact, benchmarking against other CSPs and working more upstream.</p>

Appendices

Appendices:

Appendix A	CSP Organisational Chart
Appendix B	SSCB Programme Office Update Q2 2022/23
Appendix C	East Suffolk CSP Action Plan

Background reference papers:

Date	Type	Available From
	None	

APPENDIX B



SAFER STRONGER COMMUNITIES BOARD

Programme Office

OVERVIEW

Significant updates for Q4 2022/23

- **Violence Against Women and Girls**
 - Full DA champs training now available in BSL
 - DA Commissioner visit to Suffolk - 20th June
 - Sexual Abuse and Sexual Violence Awareness Week delivered in Feb 2023
 - MARAC Review
 - Misogyny Fact Sheet
- **Criminal Exploitation**
 - Disruption case study based workshops - faces, places & spaces delivered to most D&Bs
 - Breaking Drug Supply Chains added to CE Work Programme
- **Modern Slavery**
 - Modern Slavery Awareness Week 26 - 30 June #SuffolkLooksCloser
 - New [LGA Maturity Matrix](#)
- **ASB**
 - Home Office ASB [action plan](#)
 - New [ASB principles](#) launched
 - ASB week of action 3rd-9th July 2023
- **Prevent**
 - Independent review of prevent
 - New prevent [e-learning](#)
 - Home Office Preventing Radicalisation Fund to raise awareness for parents and careers - online conference delivered 28th March 2023
- **Hate Crime**
 - Hope Awards panel selected 12 new winners for 2023
- **Other**
 - Serious Violence Duty - Crest Review Completed
 - [Community Safety Partnerships Review](#) - National/Local

APPENDIX C

East Suffolk Community Safety Partnership Action Plan

Themes	Aims	Activity	Lead	Status	Activity update
Data	Work with partners to identify useful sources of data and ensure data are shared with the right people in order to maximise the impact of all Partners' work	All partners to identify useful data which can be shared to help the CSP achieve its goals	ESC: Alex Heys		Q2 2023/4: AH to review SODA data and work with individual partners to localise it where possible
Reporting	Understand, optimise and promote reporting routes for all our Priorities	All partners to share insight into the reporting routes they use or where they receive reports, and work together to make them work as effectively as possible	ESC: Alex Heys		Q2 2023/24: The reporting route template is being populated which is highlighting some of the complexities of the reporting landscape. Individual recommendations for promotion of reporting routes will be made when it's complete
Digital	Ensure the CSP understands the digital world (and the behaviours it facilitates) in relation to its Priorities and works to mitigate its effect - and uses digital channels as effectively as possible to reach its audiences	Map and share existing initiatives. Maximise the impact of our digital work in reaching our audiences through our existing channels.	ESC: Alex Heys		Q2 2023/24: Some work has been done on collating all digital initiatives and resources but it's a big subject. AH to connect to digital subject leads at all RA's to see how far this sub-project can be meaningfully taken

Priority	Objectives	Activity	Lead: Anita Humphrey and Matt Carney TBC	Status	Activity update	KPI	KPI	KPI
Hate Crime	Understand the true picture of hate crime in East Suffolk	Engage with communities at risk of racial and sexual orientation hate crime to understand their experiences. Include business owners.	SCC: Chris Woods. Police: Stella Frangleton			Number of connections made in different communities	Amount of feedback gained	
		Engage with local mental health charities and our disability forums to understand relevant experiences	ESC: Joss Mullett		Qrt 1 2023/24 Joint meeting between both disability forums to be arranged for for Q2 dependant on availability. General overview of SCC and ESC's response to hate crime to be presented and feedback survey to be completed by forum members.	Number of connections made for mental health and disability	Amount of feedback gained	
	Increase reporting of hate crime and support victims	Raise awareness in at-risk communities of what hate crime is and how to report it	Police: Stella Frangleton		Q4 2022/23: Stella regularly engages with community groups, schools and the Lowestoft mosque. There's a need for hate crime material in Bengali and also resources with more specificity - eg/ to reflect intersectional experiences. CSP to potentially support with costs of stands at events like Bungay Pride for community outreach.	Number of people reached in target communities with information messages	Increase in hate crime reporting	
		Provide clear signposting to victim support services	Police: Stella Frangleton		Q4 2022/23 All victims are currently offered support from Norfolk and Suffolk Victim Care, although not all take it. **Stats on the number of people offered and who take the offer are needed for our KPI**	% of victims who report hate crime and access support services		
	Raise awareness of, and shape behaviour around, hate crime in young people	Engage with young people to understand their hate crime experiences, considering their over-representation as victims and perpetrators	ESC: Anita Humphrey		Qrt 4 2022/23 Currently exploring/scheduling Youth Voice to gather feedback. Communities Officers building in feedback on this subject to school engagement events and Crucial Crew delivery.	Number of young people reached	Amount of feedback gained	
		Delivery of Crucial Crew programme in schools and youth groups	ESC: Julia Catterwell		Qrt 4 2022/2023 Early discussion from this year's crucial crew commenced. Recently informed that Lowestoft rotary did not send schools Crucial Crew videos as agreed, so they will be sent separately by ESC. Q: is CC+ more relevant now?	Number of young people reached	Positive feedback on changed perceptions	Reduced levels of hate crime perpetrated by younger people

	Localise Hate Crime Awareness Week messaging	Use local insight to create localised social media posts based on community priorities	ESC: Alex Heys		14-21st October 2023	Reach and engagement of localised posts		
	Bring communities together	Ensure all community events are inclusive and that every opportunity is taken to bring communities together, also leverage the resource of specific projects like Cultural Connections	ESC: Alex Heys		Qrt 1 2023/24 £30k allocated as part of Cultural Connections volunteering programme to create hyper-local events celebrating local cultural communities. Economic Development to add requirements around inclusivity (both of event focus and audience targeting) to event grant schemes. AH to engage with new hire working on delivery of the ESC Cultural Strategy	Number of local events delivered through Cultural Communities	Number of community events funded that celebrate diversity	

Priority	Objectives	Activity	Lead: Julia Catterwell and Charlotte Sanderson	Status	Activity update	KPI	KPI	KPI
Prevent	Increase knowledge of radicalisation and reporting routes	<p>Identify relevant organisations, community groups, businesses and individuals and signpost Prevent training</p> <p>Promote reporting routes, particularly for harder to reach groups where behaviour is prevalent - eg/ online communities</p> <p>Connect with higher education providers to understand what work they do</p>	ESC: Julia Catterwell SCC: Charlotte Sanderson		Qrt 4 2022/23 Training delivered to MOD welfare team and two other sessions delivered in January and February to ESC/NORSE staff. Generally a struggle to get people to come to training. Use central training from Govt instead? Focus more on practicalities like spotting logos and certain specific behaviours? Question raised about threshold for referrals based on recent experience.	Number of people who have been trained - target TBC	Number of organisations within which people have been trained - target TBC	Increase in number of Prevent referrals made
	Monitor and report community tensions	<p>Identify places where graffiti and leaflet drops are happening. Eg/ cleansing teams</p> <p>Provide front line staff and communities with clear ways to report this activity.</p>	All partners		Q1 2023/24 Reporting route is to call 101 to report and delay removal until forensics have been considered. This info now incorporated into the WRAP training and has been shared with ESSL. Waiting for an updated list of current logos/tags to watch out for. Reporting for Communities is via the ACT website. For professionals is via the VTR form on the SSP website. NB. Info picked up by the police is submitted as an intelligence report and PCSO's have geographical responsibility.	Increased reporting of negative community activity		

Priority	Objectives	Activity	Lead: Richard Baldwin	Status	Activity update/notes	KPI	KPI	KPI
VAWG	Provide safer environments for women and girls	Support in delivery of the SCC VAWG plan	All		Coastal Action Against Abuse will continue during 2023 - 2024 to signpost victims and families and raise awareness of domestic abuse in Suffolk Coastal, through social media campaigns and CAAA website. From 2020 - 2023, 68,575 people were reached and there were 6652 post engagements. On average 85% of responses were from women. https://www.beautiful.ai/player/-NYyNPEQLR3JMqakwqs2			
		Promote the StreetSafe app and improve any areas where women report feeling unsafe	Police		Police to demonstrate app at next CSP	StreetSafe app downloads	Number of unsafe spaces identified	Number of unsafe spaces made safer
		Incorporate mitigation measures into the delivery of the new ESC cultural strategy	Alex Heys		Q1 2023/24: the post to support the implementation of the cultural strategy is currently being recruited and Alex will connect to the new recruit ASAP.			
		Collect data on how much Ask for Angela is used. Mystery shop on Ask for Angela to evaluate user experience	Joss & Julia		Q4 2022/23 The ESCT have spoken to licenced premises in Beccles, Bungay and Lowestoft about the use of Ask for Angela, with feedback being it is very rarely used if at all. They will continue to do this, working also with licencing, to build up a more complete picture. Members of the team who are not known in Lowestoft completed unannounced visits to selected licenced premises in May 2023 and used the AFA mechanism with positive results - all venues were helpful. It was noted that most venues didn't have posters advertising AFA and so these have been redistributed. The Police are running a summer campaign promoting AFA in holiday parks, shops and other locations.	Data collected from >20 venues	Mystery shop data on at least 5 venues signed up for Ask for Angela	
	Increase reporting of VAWG	Promote reporting channels for sexual violence and domestic abuse Promote DA training to businesses	Alex Heys		Q1 2023/24: SCC VAWG team have been provided with contacts at supermarkets and leisure centres for DA Champion training. Economic Development are providing links to businesses generally via business groups and networks and the Suffolk Chambers of Commerce. Promotion of the offer also via East Suffolk Means Business and the Suffolk Coast.			

					<p>Communities Officers have contacted local schools to check whether they're promoting the 24/7 Suffolk DA Helpline and in particular the function of the 24/7 live chat (preferred/safer route for younger people): suffolkdahelpline.org.uk. Schools generally have said they're unaware of the live chat and pastoral teams have agreed to roll it out.</p> <p>CSP has funded a VAWG social media and radio promotional campaign through Crimestoppers which will go out in July 2023 for 4 weeks, covering the area from Felixstowe to Lowestoft</p>			
		DA training to be heavily promoted to businesses and organisations in the Sizewell C area (at the appropriate time) as well as behavioural change campaigns	Alex Heys			Increased reporting of VAWG		
	Support victims and the children of victims	Increase awareness of and signposting towards support services	Police		Angus Moir and Kerry Cutler own this. Reach out for stats on uptake.	Increase in victims accessing support services		
	Change and shape men's behaviour	Share podcasts with Andrew Tate counter-narrative produced by SCC	All		Q1 2023/24. Two podcasts have now been created and have been shared by SCC through social media, via networks and to schools. All partners to share (AH to distribute) and ESC to check on take up in schools			
		Promote existing behavioural change campaigns	Alex Heys		Qrt 4 2023 #ItsNotok campaign 6-12th February supported on social platform.	Number and reach of campaigns		
		Increase take up of DA programmes for perpetrators.	Probation		Q1 23/24: Probation have confirmed that for those who are convicted they deliver a Building Better Relationships programme, which includes survivors as well as perpetrators. The DRIVE programme is for those who aren't sentenced - pre-court stage. Probation will share stats on uptake	Increased take up of DA programmes for perpetrators		

Priority	Objectives	Activity	Lead: SCC & Police	Status	Activity update	KPI	KPI	KPI
Modern slavery	Ensure that specific front line staff, both at the Council and in business, are aware of Modern Slavery, how to spot it and how to report it	1. All CSP members to attend a Modern Slavery awareness raising session 2. Identify front line staff that require Modern Slavery training and signpost them to the local training offer 3. Identify partners and businesses where Modern Slavery is likely to be prevalent to promote and raise awareness	SCC & Police		Q1 2023/24 Claire Prosser delivers a workshop for frontline staff and can widen to CSP if necessary. Op-Aident is a standing item for Carol Dickinson on MSN agenda. Looking at care staff recruitment fairs. DWP have asked for training again. Taxi drivers receive MS training but are quite vulnerable as they are lone workers and could be identified as the people making the referral - Claire Prosser is looking at national research on this. How do we monitor potential threats cropping up - eg/ plethora of barber shops. Modern Slavery Network to create more bitesize training and potentially combine with other training.	Number of front line staff trained	Number of business and partners contacted with relevant information	
	Encourage collaboration to increase reporting	Share existing local work on modern slavery to see where the CSP can amplify or work together	Police		Q1 23/24 Carol Dickinson is the manager for MDS across the county. Julie Begum leads in the south. The CSP may need to understand more about work on the ground			
	Clearly signpost reporting routes for the public and businesses	Understand existing routes and their promotion	All partners		Q1 2023/24 There's the central MS helpline. The Suffolk Safeguarding Partnership displays information. There's an MS page on SCC website. Crimestoppers can be contacted. And there's a safe car wash app. You can also report directly to the police. We need to know how well used each of these routes are, whether any are more popular for specific types of MS, and therefore where we might promote more. Is public reporting at all effective? Discussion at Modern Slavery network about the need for more focused reporting literature - maybe a small card with key info. Add NRM to ESC safeguarding DASH form.	Increase in reporting of modern slavery		
		Create an action plan for better promoting reporting routes	SCC: Claire Prosser		This is covered in the MSN action plan	Increase in reporting of modern slavery		

	Amplify SCC communication campaigns	Amplify national communication campaigns	ESC: Alex Heys		Q1 23/4: #suffolklooks closer - Modern Slavery Awareness week 26-30 June. Focus on seasonal workers in rural communities and care home workers. Shared via ESC channels but will be shared more widely through VCSE network and town and parish councils next time	Number of localised messages disseminated	Reach of messages	
--	-------------------------------------	--	----------------	--	--	---	-------------------	--

Priority	Objectives	Activity	Lead: Police and Charlotte Sanderson	Status	Activity update	KPI	KPI	KPI
ASB	Increase reporting of ASB	Use new County-wide ASB data to identify hot spots and community concerns, then build local comms and activity programmes	Police			Number of local comms and activity programmes	Reduction in ASB in those areas	
		Ensure all useful intel is shared between partners in the most effective way	All partners		Q1 2023/24 High and med risk cases should be on ECINS, but the Police report that there are some training issues around ECINS and there isn't confidence that Athena data is being transferred to ECINS. Mark Jackson, Anita Humphrey and Rachel Tucker have 3 weekly catch ups to discuss cases and hot spot areas. RT has now created a Teams chat for all internal departments (ED, Communities, PSH etc) to share intel. County-side ASB is working towards more use of ECINS.	Number of intel flows	Feedback from partners on effectiveness of info flows	
		Engage with communities and find the best ways to promote ASB reporting in local communities and the best ways for people to report	ESC: Anita Humphrey		Q2 2023/24 Several roadshows happened across all ES, included police partners and also internal teams, led by Communities. Data to follow.	% increase in ASB reporting		
	Plug existing activity into diversionary efforts	Ensure the HAF, Community Partnership and other projects align with problem areas where possible	ESC: Joss Mullett & Anita Humphrey		Q1 2023/24 Ongoing conversations with officers about local area complaints and how they are being addressed via current or planned projects. Large-scale HAF provision in Lowestoft with Catch 22 working across a number of different but based near the Whitton.	Number of other projects that align with problem areas		
	Reduce incidence of ASB	Encourage partnership working and the use of data.	Police		Q4 2022/23 Specific work being carried out in Felixstowe to target risks associated with ASB and CE around high school, based on shared intel. 2 events planned this month (in school and outside of school), Level2, CE Hubs, Communities Officers.			

		Increase the use of existing formal and informal powers	All partners		Q2 2023/24: working towards Delegated Authority to use tools and powers under Police and Crime Act 2014	Number instances of formal and informal tools being used		
		Identify and close as many long running ASB cases as possible.	ESC		Q2 2023/24: six weekly reviews are taking place on all cases with renewed focus on meeting agreed response times	Number of long running ASB cases closed		
		ESC to support the Police in their Clear, Hold Build Strategy	ESC & Police		Q1 23/24: Data sharing agreement confirmed and signed. Mark Jackson and AH to catch up.			

Priority	Objectives	Activity	Lead	Status	Activity update	KPI	KPI	KPI
Criminal Exploitation	Support in delivery of main CE action plan	See main plan	All					
	Meaningfully allocate CE budget to positively impact criminal exploitation locally	Explore opportunities to allocate budget via MACE. Investigate high exclusion rates in Waveney and whether that cohort could also be a focus for spend.	ESC: Anita Humphrey		Q4 2022/23 Both South and North MACE panels are now aware of the available budget.	Amount of budget allocated		

Priority	Objectives	Activity	Lead: Police	Status	Activity update	KPI	KPI	KPI
Volume crime	Increase flow of intelligence from the community	Assist the Police with gathering feedback from communities affected by crime	All partners			Amount of feedback gathered		
	Use crime data to target community engagement work	Support communication and engagement campaigns in affected areas to reduce the risk of crime and provide community reassurance	All partners		Qrt 1 2023/24 Planning two impact days, one in Lowestoft and one in Felixstowe, to address fear of crime and community reassurance. Felixstowe event will go ahead at the leisure centre. Lowestoft event needs more engagement with partners to design the day for maximum impact.	Feedback from affected communities on feelings of safety	Confidence target	

Priority	Objectives	Activity	Lead	Status	Activity update	KPI	KPI	KPI
Fraud	Reduce incidence of fraud and increase feelings of safety when it comes to fraud	Identify Fraud training needs within our organisations	All partners		Q1 2023/24: Trading Standards offer a nationally recognised, badged training offer in an informal partnership with HSBC. Email tradingstandards@suffolk.gov.uk to book a request for a group speaker. They can run bespoke fraud and scams training session for ESC and other partners. All partners to identify their training needs.	Number of people trained		
		Work with Suffolk Trading Standards social media team to contribute to ongoing social media campaigns	All partners		Q1 2023/24: AH has connected to Sasha.watson@suffolk.gov.uk who runs the campaigns	Engagement with TS social media team	Increased messaging by CSP partners	
		Support the international Fraud Awareness Week (Nov 13-19)	All partners			Engagement with TS social media team	Increased messaging by CSP partners	
		Work to add Fraud to Crucial Crew+ programme	ESC: Joss Mullett		Q1 2023/24: Lesley Crompton will support with creation of content for Crucial Crew + programme	Number of CC where Fraud scenarios have been added.		
		Incorporate fraud into Safe and Well visits by Fire and Rescue service	Fire service		Q1 2023/24: Denise Whiting trains practitioners and Suffolk Fire and Rescue have had the training delivered	TBC		