

**Teresa Bailey**

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**From:** [REDACTED]  
**Sent:** 12 January 2023 12:35  
**To:** Teresa Bailey; Alison Woodley; Licensing  
**Cc:** Peter Street

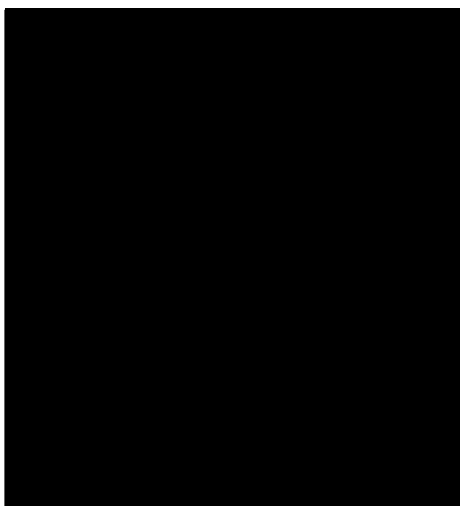
Good Afternoon

I hope you are all well.

I would like to suggest / request that an addition be made to the operators and drivers duties within "Hackney Carriage and Private Hire Licensing Policy".

Currently there is no requirement as an operator or a driver to keep a record of a fare for each journey. I believe this should be added to the policy with the uttermost urgency. Without the requirement for operators or drivers to record fares I am unsure how any fare could be challenged either by a customer or the east Suffolk licensing department as there is no requirement to hold this.

I would appreciate your advice on the above and hope that this will be treated with urgency for the better of our trade.



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